

**Document Generated: 09/20/2024**

**Learning Style: On Demand**

**Provider: ITIL®**

**Difficulty: Beginner**

**Course Duration: 30 Min**

## Practice Exam - ITIL® Foundation



### About this Exam:

This exam is intended for individuals who wish to develop fundamental understanding of the ITIL® 4 framework and its utility within an organization for enhancing the overall IT service management of an organization. This Exam is also ideal for business managers, project managers, and every person who is involved

in the IT service delivery.

## **Audience:**

- Individuals who require a basic understanding of the ITIL® framework and how it may be used to enhance the quality of IT service management within an organization.
- IT professionals that are working within an organization that has adopted and adapted ITIL® who need to be informed about and thereafter contribute to an ongoing service improvement programme.

## **Prerequisites:**

- There are basically no prerequisites for ITIL® Foundations. Actually, ITIL® Foundations certification is in itself a prerequisite for other level of ITIL® certifications. The primary reason for taking this certification is to have basic mandatory understanding of ITIL® terminologies and ITIL® as a whole. So, the basic prerequisite for this ITIL® Foundations certification is the understanding of ITIL® keywords and terminology. After gaining enough information and knowledge regarding the subject you have to give an examination and pass the examination for that matter.

## **Certifications:**

This exam qualifies as the 1 required exam to earn ITIL® Foundations Certification.